

# Quality Policy



To ensure improvements necessary for good company performance in the future, permanent customer satisfaction, employee development and to meet wider community expectations, we shall take the following steps within the scope of legal requirements and available sources, depending on our partners' and suppliers' capacities:

- Produce new solutions for energy metering and billing,
- Systematically transfer responsibility for the quality of products and services to production and administration operators by performing employee training and systematic self-assessment under adequate supervision of heads, and by implementing external and internal audits of products, processes and quality system in accordance with standards ISO9001: 2015, ISO17025:2005, ISO 17020:2012, Measuring Instruments Directive(2014/32/EC) annex MI – 003, ISO14001: 2015 and BS OHSAS18001:2007.
- Improve the process of the product, processes and projects modifications in the company by systematic risk assessment and establishing the complete traceability of key change elements,
- We are committed to complying with all relevant laws and regulations for electricity meters valid in our markets, as well as to improving the quality control system for products and services in associated companies,
- Improve the process of product verification and after-sales activities in order to improve the quality of our products.

Kranj, 14.09.2018

Luis Goncalves  
Glavni izvršni direktor

A handwritten signature in blue ink, appearing to be 'Luis Goncalves', written over a white background.